

# TECHNOLOGY GUIDELINES FOR INCOMING STUDENTS

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<p><b>PROVIDED BY KCU</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <b>Apple iPad, distributed during orientation</b> <ul style="list-style-type: none"> <li>· 10.2", 9<sup>th</sup> generation</li> <li>· WiFi only</li> <li>· 256 GB storage</li> <li>· Apple Care insurance (3 years)</li> </ul> </li> <li>Specifications: <a href="https://www.apple.com/ipad-10.2/specs/">https://www.apple.com/ipad-10.2/specs/</a></li> <li><input checked="" type="checkbox"/> <b>Unlimited Box cloud file storage<sup>1</sup></b></li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <b>MS Office 365 A1 for Students<sup>1</sup></b> <ul style="list-style-type: none"> <li>· KCU Outlook email account</li> <li>· Microsoft 365 (Office), up to five computers</li> <li>· 100GB OneDrive cloud file storage<sup>1</sup></li> </ul> </li> <li><input checked="" type="checkbox"/> <b>MS 365 Apps for Students<sup>1</sup></b> <ul style="list-style-type: none"> <li>· Word, Excel, PowerPoint</li> <li>· Outlook</li> <li>· Teams</li> </ul> </li> </ul>	<p><b>PROVIDED BY STUDENT (required)</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Headphones or earbuds with a microphone</li> <li><input type="checkbox"/> Laptop computer meeting or exceeding the specifications below</li> </ul> <hr/> <p><b>PROVIDED BY STUDENT (recommended)</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> iPad case with keyboard</li> <li><input type="checkbox"/> Stylus or Apple Pencil</li> </ul>
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MICROSOFT WINDOWS		APPLE MAC	NOT SUPPORTED	iPAD APPS
Operating System:	Windows 10 or newer: 64-bit Home version, Pro is preferred	macOS 14.x Sonoma or newer	Chrome OS ( <i>Chromebook</i> )	<a href="#">iPadOS 17</a> or newer
Networking:	Wireless NIC, 802.11n or newer			<a href="#">Adobe Acrobat Reader</a>
Home Internet:	Broadband or fiber, 6 Mbps min. bandwidth, higher preferred		Windows 10S, 11S, 11SE ( <i>Surface, Surface Go, Surface Duo</i> )	<a href="#">Apple Books</a>
Applications:	Microsoft 365 (Office) <sup>1</sup> <a href="#">Newest Chrome browser</a> <a href="#">Newest Firefox browser</a> <a href="#">Zoom desktop app</a> Microsoft Teams desktop app <sup>1</sup> <a href="#">Windows Media Player</a> <a href="#">Adobe Acrobat Reader DC</a> <a href="#">JavaScript (enabled)</a> Antivirus and Antimalware <sup>2</sup>	Microsoft 365 (Office) <sup>1</sup> Newest Safari browser <a href="#">Newest Chrome browser</a> <a href="#">Newest Firefox browser</a> <a href="#">Zoom desktop app</a> Microsoft Teams desktop app <sup>1</sup> <a href="#">Adobe Acrobat Reader DC</a> <a href="#">JavaScript (enabled)</a> Antivirus and Antimalware <sup>2</sup>	Virtual Operating Systems ( <i>Microsoft Virtual Machine, Parallels, VMware, VMware Fusion</i> )	<a href="#">Box</a> <a href="#">Canvas Student</a> <a href="#">ExamSoft Exemplify</a> <a href="#">Microsoft 365 (Office)<sup>1</sup></a> : <ul style="list-style-type: none"> <li>· Excel</li> <li>· PowerPoint</li> <li>· Word</li> </ul>
Processor:	Intel Core i7, Mac M1, or newer		Linux Operating System	<a href="#">Microsoft Outlook</a>
Memory:	16 GB RAM, or higher		ARM-based processors for Windows computers	<a href="#">Microsoft Teams</a>
Video Out:	HDMI, DisplayPort, or USB-C adapter for video connection		Virtual Cameras and Microsoft LifeCam Series Cameras	<a href="#">WEPA Print</a>
Camera:	720p HD camera, higher preferred			<a href="#">Zoom</a>
Microphone:	Built-in required, external optional			Audience Response & Attendance: <ul style="list-style-type: none"> <li>· <a href="#">iClicker Student</a></li> </ul>
Screen Resolution:	1280 x 768, higher preferred			Mobile Note Taking (Optional): <ul style="list-style-type: none"> <li>· <a href="#">Branchfire iAnnotate</a></li> <li>· <a href="#">Ginger Labs Notability</a></li> <li>· <a href="#">Microsoft OneNote<sup>1</sup></a></li> </ul>
USB Port(s):	At least one, more preferred			
Screen Reader (Optional)	<a href="#">JAWS</a> for Firefox or <a href="#">NVDA</a> for Firefox	<a href="#">VoiceOver</a> for Safari		

<sup>1</sup> Free through KCU after account activation--instructions will be provided during orientation. Updated 6/17/2024 to reflect 100GB instead of unlimited.

<sup>2</sup> Examples: [Windows Defender](#) (pre-installed with Windows 10/11), [F-Secure Total](#), [Kaspersky Standard](#), [Norton Antivirus Plus](#)

<p><b>TECHNICAL QUESTIONS</b></p> <p><a href="mailto:helpdesk@kansascity.edu">helpdesk@kansascity.edu</a></p> <p>816-654-7700</p> <p>800-234-4847, ext. 7700</p>	<p><b>WORKDAY QUESTIONS</b></p> <p><a href="mailto:workday@kansascity.edu">workday@kansascity.edu</a></p> <p>816-654-7740</p> <p>800-234-4847, ext. 7740</p>	<p><b>ADMISSIONS QUESTIONS</b></p> <p><a href="mailto:admissions@kansascity.edu">admissions@kansascity.edu</a></p> <p>816-654-7160</p> <p>877-425-0247, option 1</p>	<p><b>FINANCIAL AID QUESTIONS</b></p> <p><a href="mailto:finaid@kansascity.edu">finaid@kansascity.edu</a></p> <p>816-654-7175</p> <p>877-425-0247, option 2</p>	<p><b>EXAMSOFT QUESTIONS</b></p> <p><a href="mailto:oesa@kansascity.edu">oesa@kansascity.edu</a></p> <p>816-654-7310</p> <p>877-425-0247, ext. 7310</p>
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